



HOLLYBURN

Family Services Society

Empowering Growth, Inspiring Change

OUR VISION Ending Social Vulnerabilities

OUR MISSION We provide unique services in response to existing and emerging community social needs on the North Shore.

OUR VALUES Serve with Integrity, Honour Diverse Perspectives,
Nurture A Community of Caring, Lead the Way

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ANNUAL REPORT

2017-18



Message from the Executive Director

Nanette Taylor

Society tackles complicated social issues with a commitment to resolve

This year we looked hard at the issues in our community with an optic for change. As a result, our Board of Directors formed two committees, each with a specific aim to deal with issues our clients face regularly. The Advocacy Committee met with municipal candidates to bring to their attention the homelessness, domestic violence, poverty and other challenges faced by marginalized youth and seniors. The Housing Committee formed a mandate to be vigilant and responsive to our provincial government's commitment to affordable housing.

Youth who experience homelessness, have barriers to employment, come from years in foster care, and/or are without family or supports, look to Hollyburn. We can provide an individualized response to offer them the services they most need. This year we are pleased to have established Youth Unedited, a leadership program headed by former youth in care, aged 16 to 25 years. Together, they have created a community of learning with activities, experiences, training and information to support each other to overcome the hurdles they face. The training focuses on developing advocacy skills to assist them to be civically active in our community.



THANK YOU TO OUR PARTNERS AND SPONSORS:

Federal Government

Service Canada
Homelessness Partnership Strategy
Canada Mortgage and Housing Corporation

Provincial Government

BC Housing
Civil Forfeiture
Ministry of Public Safety & Solicitor General
Vancouver Coastal Health

Municipal

District of North Vancouver
District of West Vancouver
We gratefully acknowledge the support of the City of North Vancouver, District of North Vancouver and the District of West Vancouver through their Community Grant Program

Foundations

Ames Family Foundation
Aqueduct Foundation
Benefaction Foundation
CKNW Kids Fund
Face the World Foundation
Home Depot Canada Foundation
MariaMarina Foundation

North Shore Community Foundation
Recreation Foundation of BC
Rina M Bidin Foundation
Vancity Community Foundation

Businesses

Anthem Properties
Blue Leaf Realty Ltd.
British Pacific Properties
Coast Capital Savings
Darwin Properties Ltd.
Fibreco Export Inc.
Grosvenor Canada Limited
Hollyburn Properties Ltd.
Homecare West
Lonsdale Capital Corporation
Lower Lonsdale BIA
Lower Lonsdale Seniors Association
Papertech
PARC Communities
Park Royal
Scotiabank Lonsdale
SLA Ltd.
Summerhill Parc
The Co-operators

Service Clubs – Churches – Schools

Carisbrooke Parent Advisory
Canadian Foundation of University
Women West Vancouver
Deep Cove Lions Club
Ecole Pauline Johnson
Mount Seymour United Church
Soroptomists International North
and West Vancouver
St. Andrews United Church
St. Timothy's Church

Individuals

A very special thank you to the Tony and Kim Allard's Donor Circle consisting of caring individuals and businesses who are committed to the North Shore Youth Safe House.

A sincere thank you to the individuals and families who made generous donations to support the most vulnerable citizens in our community.

DID YOU KNOW THAT HOLLYBURN:

- ▶ has 26 full-time and 5 part-time employees.
- ▶ operates a \$3 million budget, 45% of revenues are from government sources; the remaining 55% is raised through fundraising initiatives.
- ▶ is an active partner in the North Shore's Integrated Domestic Violence Unit that crosses the geographical boundaries of two school districts, three municipalities and two First Nation communities spread across five reserves.
- ▶ works collaboratively with North Shore community partners, ensuring no duplication of services. Several of our services are unique to BC and even Canada.
- ▶ is an experienced housing provider that offers emergency, transitional and permanent housing and has become, whether in standalone facilities or integrated into buildings with other market based housing, adept at managing, supporting and integrating individuals into housing.
- ▶ works with over 60 small, medium and large local businesses to employ at-risk youth.



With the redevelopment in our community, four recent apartment building fires, housing insecurity and homelessness, housing needs on the North Shore remain relentless. As a result, we have record numbers of people waitlisted for our services. To find adequate affordable housing, we have had to expand our search far beyond the North Shore resulting in seniors and youth leaving their community, their resources and their social networks. We are working with our municipalities and fellow service providers to create more local housing options. One solution includes a Seniors' Roommate Registry program to connect seniors who live alone in their homes with seniors paying more for rent than what they can afford. We are waiting for funding to launch this much needed service.

Together we can make a difference.

Requests for our services are increasing across each of our municipalities. Our programs, including the Youth Safe House, the Seniors' Safe House and the Youth Education Navigator, are client-centered and unique. We are aware that social issues are complicated and take time and effort to change. I thank our dedicated staff and Board who have worked tirelessly to support our vulnerable clients. We are grateful to work in communities that care and have supported our efforts to address these challenges.

REVENUES \$3,024,038



- Contracts
- Grants
- Donations/Fundraising
- In Kind
- Program Fees
- Gaming

Financials



- Labour
- Client-Specific
- Administration
- In Kind
- Program Costs

EXPENSES \$3,024,038

Board of Directors



Alan Kwinter
Chair



Paul Tutsch
Vice-Chair



Michael Thorne
Secretary



Neil Kelly
Treasurer



David Ayriiss
Director-at-Large



Christine Eagan
Director-at-Large



Meite Moser
Director-at-Large



Lynn Green
Director-at-Large

Who We Are

Our mission is to provide distinctive services to respond to those in our community who are experiencing the effects of social issues. We have developed and offer a variety of programs that can assist those in our community who are most vulnerable.

The most common social issues we witness in our communities are:

- ▶ Homelessness
- ▶ Social isolation
- ▶ Poverty
- ▶ Inaccessible services
- ▶ Domestic violence

These issues affect seniors, children, adults, families, singles. They cross all cultures and orientations. Some of the effects we have seen are:

- ▶ Family homelessness is on the rise in our community.
- ▶ Youth as young as 13 knock on the Youth Safe House door looking for an alternative to living on the streets
- ▶ The elderly represent 25% of Metro Vancouver's homeless
- ▶ Record numbers of seniors are facing homelessness for the first time
- ▶ 50% of seniors staying in the Seniors Safe House are homeless after being discharged from the hospital
- ▶ The rapid redevelopment of older, often unsafe buildings (as demonstrated by recent building fires) makes it difficult to secure safe and affordable housing for those in need
- ▶ More clients over 65 are accessing our specialized victim support services
- ▶ Over 50% of families at housing risk experienced domestic violence
- ▶ Children who witness violence in the home have twice the rate of mental health issues as children from non-violent homes



Our Programs and Services

Youth Safe House – Wired 4 Success – Life Success Program – Youth Leaving Care – Youth Education Navigator – Youth Housing Support Outreach Worker – Hollyburn Hockey Heroes – Youth Unedited – Housing First for Seniors – Seniors Safe House – Supporting Seniors to Remain Housed – Seniors at Housing Risk Outreach – Specialized Victim Services – North Shore Integrated Domestic Violence Unit – Family Housing Support – Supported Housing – Crisis Management – Leadership Training – Safety Plan Development – Navigational Supports – Social and Relationship Connections – Case Management – Trauma-Informed Practices – Health and Wellness Supports

